# Media Report for Country 95.5 Lethbridge Public Opinion Study 

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## City of Lethbridge

A garden city located in southwestern Alberta, the city of Lethbridge is home to 72,717 residents, 57,674 of which are 18 years of age or older.


The city is divided into six census areas, two each for its South, North and West geographic areas. It is divided north and south by Alberta highway 3, and east west by the Oldman River.

The south side's 27,941 residents represent $38.4 \%$ of the city's total population. West Lethbridge $(22,429)$ and north Lethbridge $(22,347)$ represent $30.8 \%$ and $30.7 \%$ respectively.

Lethbridge residents are divided in their opinions of the most recent City of Lethbridge budget with slightly over half supporting the budget and slightly less than half opposed.

An overwhelming majority believe that the local media is doing a good job reporting on local news with the largest number preferring television over newspapers and radio as their first choice for local news information.

## Methodology

This report is based on data collected by Interdisciplinary Studies students enrolled in STS270 Social Science Research Methods at Lethbridge Community College in the winter of 2003. Students conducted 469 telephone interviews over a three-week period from February 4 to 25, 2003 using numbers drawn randomly from the Lethbridge telephone directory.

Using this method, the sample yields a margin of error of ${ }^{ \pm} 4.7 \%, 19$ times out of 20 . The margin of error increases when analyzing sub-samples of the data.

The demographic data analysis indicated that, within acceptable limits, the sample accurately represents the demographic distribution of the voting age population within the city of Lethbridge.

These data are part of a larger study of the opinions and attitudes of Lethbridge residents conducted by the Citizen Society Research Lab at LCC. Country 95.5 Lethbridge sponsored this analysis and we wish to express our thanks for their support of applied research at Lethbridge Community College.

The following represents a selection of our results.

## City of Lethbridge Budget

Lethbridge residents are divided in their opinions of the Lethbridge City Council's most recent budget efforts. A slim majority (53.9\%) support the three-year budget plan while $46.1 \%$ are opposed. Those opposed are more intense in their opposition, in that $13.2 \%$ of Lethbridge residents are strongly opposed while only $2.0 \%$ are strongly supportive.

Men are slightly more supportive than are women while those aged 18 to 29 are more supportive than any other age group (62.7\%) while gen-xers are most opposed (59.4\%).

A slight majority of middle income earners are opposed to the budget plan (51.1\%),

## Local Media Performance

The vast majority of Lethbridge residents ( $80.4 \%$ ) believe the local media is doing a good job reporting local and regional news.

Men are slightly more critical of the media than are women, and those aged $30-44$ are slightly more critical than other age groups, but in both cases the differences are slight and the vast majority of respondents in all categories approve of the local media's performance in covering local and regional news events.
while a majority of lower income residents are supportive ( $59.7 \%$ ), as are a majority of upper income earners (61.3\%).

City of Lethbridge Budget


Local Media Performance


## Media Preference (type)

A majority of Lethbridge residents (51.2\%) prefer television as their primary medium for keeping abreast of local and regional news. Slightly less than one-third prefer newspapers (30.1\%) while $15.1 \%$ prefer radio. Only $3.7 \%$ are using the internet as their primary media sourse for local news.

Women are most likely to prefer television (55.5\%) than are men (45.1\%). Men are more likely to choose newspapers (35.4\%) than are women (26.3\%). Approximately $15 \%$ of both genders choose radio as their primary source for local news. Upper
income residents are more likely to choose newpapers ( $43 \%$ ) than television ( $40.8 \%$ ) while the youngest (58.4\%) and oldest ( $60.7 \%$ ) are most likely to choose television.

Media Preference for Local News


## Media Preference (radio)

Although only $15.1 \%$ of Lethbridge residents prefer radio as their primary media source, a further $25.8 \%$ stated radio is their second most important media source for local and regional current events information. Of those who stated radio was either their first or second choice, approximately one-third are choosing to listen to Country 95.5 FM. A further $22 \%$ are tuning into Rock 106 while $18.7 \%$ are listening to The River. Slightly over $14 \%$ are tuning into the CBC while $6 \%$ are listening to The Hawk. Only $2.2 \%$ of Lethbridge residents are listening to QR77 while $4.4 \%$ stated a variety of other stations.

Radio News Preferences



## Questionnaire

- Lethbridge City Council recently passed a budget plan that increases property taxes by approximately $\$ 80$ per year for the next three years to help cover costs of the services the city provides. Please tell me if you strongly support, support, oppose or strongly oppose the recent City of Lethbridge budget?
- The local media do a good job keeping you informed on local and regional current events.
- What is your most important media source for local and regional current events information (media and brand)?
- What is your second most important media source for local and regions current events information (media and brand)?
- Gender - Age - Education - Income - Area of City


## Tabular Data

## City of Lethbridge Budget (\%)

City of Lethbridge Budget by Gender (\%)

|  | Male | Female | Total |
| :--- | ---: | :---: | :---: |
| Strongly Support | 2.2 | 2.0 | 2.0 |
| Support | 58.6 | 47.1 | 51.9 |
| Oppose | 29.6 | 35.3 | 32.9 |
| Strongly Oppose | 9.7 | 15.7 | 13.2 |

City of Lethbridge Budget by Area of City (\%)

|  | South | North | West |
| :--- | :---: | ---: | ---: |
| Strongly Support | 1.9 | 2.8 | 1.2 |
| Support | 48.4 | 50.5 | 58.5 |
| Oppose | 36.1 | 34.6 | 26.8 |
| Strongly Oppose | 13.5 | 12.1 | 13.4 |

City of Lethbridge Budget by Income (\%)

|  | Under <br> $\$ 30,000$ | $\$ 30,000$ to <br> $\$ 60,000$ | Over <br> $\$ 60,000$ |
| :--- | :---: | :---: | :---: |
| Strongly Support | 2.4 | 0.7 | 4.0 |
| Support | 57.3 | 48.3 | 57.3 |
| Oppose | 28.2 | 36.1 | 29.0 |
| Strongly Oppose | 12.1 | 15.0 | 9.7 |

City of Lethbridge Budget by Education (\%)

|  | High <br> School or <br> less | Some Post- <br> Secondary | Col-Tech- <br> Trade Grad | University <br> Grad |
| :--- | :---: | :---: | :---: | :---: |
| Strongly Support | 2.6 | 0.0 | 2.9 | 2.8 |
| Support | 45.2 | 55.8 | 47.1 | 60.6 |
| Oppose | 31.3 | 37.2 | 37.3 | 24.8 |
| Strongly Oppose | 20.9 | 7.1 | 12.7 | 11.9 |

City of Lethbridge Budget by Age (\%)

|  | $18-29$ | $30-44$ | $45-64$ | 65 or older |
| :--- | ---: | ---: | ---: | :---: |
| Strongly Support | 0.8 | 0.0 | 4.3 | 1.7 |
| Support | 61.9 | 40.7 | 54.6 | 41.4 |
| Oppose | 33.9 | 39.6 | 27.0 | 34.5 |
| Strongly Oppose | 3.4 | 19.8 | 14.1 | 22.4 |

## Local Media Performance (\%)

Local Media Performance by Gender (\%)

|  | Male | Female | Total |
| :--- | ---: | :---: | ---: |
| Strongly Support | 8.4 | 10.1 | 9.4 |
| Support | 69.1 | 72.4 | 71.0 |
| Oppose | 17.3 | 14.6 | 15.7 |
| Strongly Oppose | 5.2 | 3.0 | 3.9 |

Local Media Performance by Area of City (\%)

|  | South | North | West |
| :--- | :---: | :---: | :---: |
| Strongly Support | 7.6 | 8.9 | 11.0 |
| Support | 70.7 | 71.4 | 70.5 |
| Oppose | 19.7 | 9.8 | 16.2 |
| Strongly Oppose | 1.9 | 9.8 | 2.3 |

Local Media Performance by Income (\%)

|  | Under |  |  |
| :--- | :---: | :---: | :---: |
| $\$ 30,000$ | $\$ 30,000$ to |  |  |
| $\$ 60,000$ | Over <br> $\$ 60,000$ |  |  |
| Strongly Support | 11.5 | 9.9 | 6.3 |
| Support | 72.3 | 74.3 | 70.3 |
| Oppose | 13.1 | 13.2 | 19.5 |
| Strongly Oppose | 3.1 | 2.6 | 3.9 |

Local Media Performance by Education (\%)

|  | High <br> School or <br> less | Some Post- <br> Secondary | Col-Tech- <br> Trade Grad | University <br> Grad |
| :--- | :---: | :---: | :---: | :---: |
| Strongly Support | 10.2 | 11.3 | 9.0 | 7.0 |
| Support | 74.6 | 71.3 | 69.4 | 68.4 |
| Oppose | 11.0 | 16.5 | 16.2 | 19.3 |
| Strongly Oppose | 4.2 | 0.9 | 5.4 | 5.3 |

Local Media Performance by Age (\%)

|  | $18-29$ | $30-44$ | $45-64$ | 65 or older |
| :--- | ---: | ---: | ---: | :---: |
| Strongly Support | 15.4 | 6.5 | 7.6 | 6.7 |
| Support | 73.2 | 68.8 | 69.8 | 75.0 |
| Oppose | 9.8 | 20.4 | 17.4 | 16.7 |
| Strongly Oppose | 1.6 | 4.3 | 5.2 | 1.7 |

## Local Media Preference $-1^{\text {st }}$ (type) (\%)

Media Preference for Local News by Gender (\%)

|  | Male | Female | Total |
| :--- | :---: | :---: | :---: |
| Television | 45.1 | 55.5 | 51.2 |
| Newspapers | 35.4 | 26.3 | 30.1 |
| Radio | 15.4 | 15.0 | 15.1 |
| Internet | 4.2 | 3.2 | 3.7 |

Media Preference for Local News by Area of City (\%)

|  | South | North | West |
| :--- | :---: | :---: | :---: |
| Television | 47.9 | 49.6 | 55.4 |
| Newspapers | 36.2 | 25.7 | 26.3 |
| Radio | 12.9 | 21.2 | 13.7 |
| Internet | 4.3 | 3.6 | 4.6 |


| Media Preference for Local News by Income (\%) |  |  |  |
| :--- | :---: | :---: | :---: |
|  | Under | $\$ 30,000$ to |  |
| $\$ 30,000$ | $\$ 60,000$ | Over |  |
| $\$ 60,000$ |  |  |  |
| Television | 55.3 | 51.9 | 40.8 |
| Newspapers | 23.5 | 26.3 | 43.8 |
| Radio | 17.4 | 17.3 | 13.1 |
| Internet | 3.8 | 4.5 | 3.8 |

Media Preference for Local News by Education (\%)

|  | High <br> School or <br> less | Some Post- <br> Secondary | Col-Tech- <br> Trade Grad | University <br> Grad |
| :--- | :---: | :---: | :---: | :---: |
| Television | 56.3 | 58.1 | 43.0 | 47.9 |
| Newspapers | 25.2 | 22.2 | 36.0 | 36.8 |
| Radio | 16.8 | 14.5 | 14.9 | 13.7 |
| Internet | 1.7 | 5.1 | 6.2 | 3.4 |

Media Preference for Local News by Age (\%)

|  | $18-29$ | $30-44$ | $45-64$ | 65 or older |
| :--- | :---: | :---: | :---: | :---: |
| Television | 58.4 | 45.4 | 46.0 | 60.7 |
| Newspapers | 17.6 | 27.8 | 39.7 | 29.5 |
| Radio | 20.0 | 20.6 | 12.6 | 4.9 |
| Internet | 4.0 | 7.2 | 2.9 | 3.3 |

## Local Media Preference $-2^{\text {nd }}$ (type) (\%)

Media Preference for Local News by Gender (\%)

|  | Male | Female | Total |
| :--- | :---: | :---: | :---: |
| Television | 29.2 | 29.6 | 29.4 |
| Newspapers | 34.4 | 34.3 | 34.3 |
| Radio | 25.1 | 26.3 | 25.8 |
| Internet | 8.2 | 6.2 | 7.1 |

Media Preference for Local News by Area of City (\%)

|  | South | North | West |
| :--- | :---: | :---: | :---: |
| Television | 30.7 | 31.9 | 25.1 |
| Newspapers | 30.7 | 39.8 | 36.0 |
| Radio | 27.6 | 19.5 | 26.9 |
| Internet | 6.7 | 6.3 | 8.6 |


| Media Preference for Local News by Income (\%) |  |  |  |
| :--- | :---: | :---: | :---: |
|  | Under | $\$ 30,000$ to | Over |
| $\$ 30,000$ | $\$ 60,000$ | $\$ 60,000$ |  |
| Television | 28.0 | 28.8 | 33.8 |
| Newspapers | 28.0 | 36.5 | 33.1 |
| Radio | 28.0 | 27.6 | 21.5 |
| Internet | 9.8 | 5.8 | 7.7 |

Media Preference for Local News by Education (\%)

|  | High <br> School or <br> less | Some Post- <br> Secondary | Col-Tech- <br> Trade Grad | University <br> Grad |
| :--- | :---: | :---: | :---: | :---: |
| Television | 22.7 | 29.9 | 34.2 | 29.9 |
| Newspapers | 36.1 | 40.2 | 29.8 | 31.6 |
| Radio | 28.6 | 23.1 | 25.4 | 26.5 |
| Internet | 8.4 | 6.8 | 5.3 | 7.7 |

Media Preference for Local News by Age (\%)

|  | $18-29$ | $30-44$ | $45-64$ | 65 or older |
| :--- | :---: | :---: | :---: | :---: |
| Television | 28.0 | 32.0 | 30.5 | 23.0 |
| Newspapers | 29.6 | 26.8 | 37.9 | 45.9 |
| Radio | 25.6 | 30.9 | 25.3 | 21.3 |
| Internet | 14.4 | 7.2 | 3.4 | 3.3 |

## Radio Preferences (\%)

Media Preference for Local News by Gender (\%)

|  | Male | Female | Total |
| :--- | ---: | :---: | :---: |
| Country 95.5 | 23.7 | 38.7 | 32.4 |
| Rock 106 | 26.3 | 18.9 | 22.0 |
| The River | 17.1 | 19.8 | 18.7 |
| CBC | 13.2 | 15.1 | 14.3 |
| The Hawk | 9.2 | 3.8 | 6.0 |
| QR 77 | 3.9 | 0.9 | 2.2 |
| Other | 6.6 | 2.8 | 4.4 |


| Media Preference for Local News by Area of City (\%) |  |  |  |
| :--- | :---: | :---: | :---: |
|  | South | North | West |
| Country 95.5 | 33.9 | 36.6 | 27.1 |
| Rock 106 | 21.0 | 19.5 | 24.3 |
| The River | 21.0 | 14.6 | 21.4 |
| CBC | 12.9 | 17.1 | 14.3 |
| The Hawk | 4.8 | 9.8 | 5.7 |
| QR 77 | 1.6 | 2.4 | 1.4 |
| Other | 4.8 | 0.0 | 5.7 |

Media Preference for Local News by Income (\%)

|  | Under <br> $\$ 30,000$ | $\$ 30,000$ to <br> $\$ 60,000$ | Over <br> $\$ 60,000$ |
| :--- | :---: | :---: | :---: |
| Country 95.5 | 37.9 | 39.4 | 18.6 |
| Rock 106 | 27.6 | 18.2 | 20.9 |
| The River | 15.5 | 16.7 | 23.3 |
| CBC | 12.1 | 9.1 | 25.6 |
| The Hawk | 1.7 | 9.1 | 4.7 |
| QR 77 | 0.0 | 4.5 | 0.0 |
| Other | 5.2 | 3.0 | 7.0 |

Media Preference for Local News by Education (\%)

|  | High <br> School or <br> less | Some Post- <br> Secondary | Col-Tech- <br> Trade Grad | University <br> Grad |
| :--- | :---: | :---: | :---: | :---: |
| Country 95.5 | 52.1 | 31.8 | 25.6 | 19.6 |
| Rock 106 | 14.6 | 36.4 | 20.9 | 17.4 |
| The River | 12.5 | 18.2 | 25.6 | 19.6 |
| CBC | 8.3 | 4.5 | 16.3 | 26.1 |
| The Hawk | 8.3 | 4.5 | 7.0 | 4.3 |
| QR 77 | 2.1 | 2.3 | 2.3 | 2.2 |
| Other | 2.1 | 2.3 | 2.3 | 10.9 |

## Radio Preferences (\%) (continued)

Media Preference for Local News by Age (\%)

|  | $18-29$ | $30-44$ | $45-64$ | 65 or older |
| :--- | :---: | :---: | ---: | :---: |
| Country 95.5 | 23.6 | 45.7 | 30.8 | 35.7 |
| Rock 106 | 52.7 | 19.6 | 3.1 | 0.0 |
| The River | 14.5 | 17.4 | 24.6 | 7.1 |
| CBC | 3.6 | 2.2 | 23.1 | 50.0 |
| The Hawk | 0.0 | 6.5 | 12.3 | 0.0 |
| QR 77 | 0.0 | 4.3 | 1.5 | 7.1 |
| Other | 5.5 | 4.3 | 4.6 | 0.0 |

